



## BC FINANCIAL SERVICES AUTHORITY

### Official Change of Name

On November 1, 2019, BC Financial Services Authority (BCFSA) replaces the Financial Institutions Commission (FICOM) as BC's regulator of credit unions, trust companies, insurance companies, pension plans and mortgage brokers. All references in the attached document to **FICOM** and the **Financial Institutions Commission** should be read as **BCFSA** and **BC Financial Services Authority** until revised or replaced by the name of the Authority. The attached form or document will continue to be used until otherwise revised or cancelled.

If you have any questions, please contact us at 604-660-3555.  
Email: [mortgagebrokers@BCFSA.ca](mailto:mortgagebrokers@BCFSA.ca)

## Frequently Asked Questions

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### Obtaining Registrant Information

QUESTION	ANSWER
How can I find out if a Mortgage Broker or Submortgage Broker is registered and in good standing?	<p>All registered Mortgage Brokers and Submortgage Brokers are listed on our <a href="#">website</a>.</p> <p>Formal enforcement action taken by the Registrar of Mortgage Brokers is posted on our website under the "<a href="#">Enforcement</a>" section.</p>
What if I cannot find a brokerage or individual on your website?	<p>You can contact our office at <a href="mailto:mortgagebrokers@bcfsa.ca">mortgagebrokers@bcfsa.ca</a> and inquire directly.</p> <p><b>Important: Conducting business as a Mortgage Broker or Submortgage Broker in BC requires registration under the <i>Mortgage Brokers Act</i>, unless otherwise exempted. If you are uncertain about a particular situation, please contact our office at <a href="mailto:mortgagebrokers@bcfsa.ca">mortgagebrokers@bcfsa.ca</a></b></p>
Can I obtain a list of registered Mortgage Brokers and Submortgage Brokers?	<p>The Office of the Registrar of Mortgage Brokers does not provide lists.</p> <p>Publicly available information can be found on our <a href="#">website</a>.</p>